PowerSchool Password Reset Instructions

1) Go to the browser sign in for PowerSchool. The app is going to send you to it anyway if you try the password reset link from the app. <u>https://ndapandas.powerschool.com/public/</u>

2) On the browser sign in page, select the [Forgot Username of Password] link



3) On the next page, enter your PowerSchool username, (i.e. the first part of your email before the @ndapandas.org) and then your full @ndapandas.org email account. Select the Enter button.



4) Within a few minutes you should receive an email from PowerSchool that looks something like the email below:

You recently requested a new password. To reset your password, visit the link below. This link is valid for only 24 hours. <u>https://ndapandas.powerschool.com/public/recover_password.html?t=A40Cfwm7lqraNWS</u> <u>D0MBF</u> If clicking the link above does not work, copy and paste the web site address in a new browser window instead.

If you have forgotten your username, click the "Having Trouble Signing In?" link on the sign in page and follow steps for recovering your username.

Note: Replies to this message are not monitored or answered.

Sent on behalf of powerschool@ndapandas.org

The link will be different and unique to you. Note that the reset link is only good for 24 hours. If you don't get the email, try looking in your SPAM/Junk email folder to make sure it was not diverted there. Keep in mind the PowerSchool password you create must be at least 9 characters long and must contain at least 1 upper case character and at least 1 lowercase character and at least one number and at least 1 special character.

If you have followed all of the above instructions and it still will not let you reset your password, contact Mr. Schlosser, the PowerSchool administrator, and he can manually force a reset on the admin side of PowerSchool and let you know what temporary password has been reset for you.